



Community Bank®

ESTATEMENTS/NOTICES TERMS AND CONDITIONS

Terms and Conditions relating to your enrollment in Community Bank of Parkersburg's EStatements/ENotices

You agree that we may provide you with any communications in electronic format, and that we may discontinue sending paper communications to you unless you withdraw your consent as described below. You also certify that you have the capability to print or download and save the information provided to you. Your consent to receive electronic communications and transactions include, but is not limited to the following documents:

- Periodic statements
- Activity Notices
- Loan Notices (Payment Due, Past Due, Rate Change, etc.)
- Year-end forms, such as tax notices
- All legal and regulatory disclosures and communications associated with your Account(s)
- Privacy policies and notices
- Notices or disclosures about a change in the terms of your Account(s) or associated payment feature
- Some notices may still be delivered by postal mail in paper form to the address on file

Documents may be viewed upon logging into your Digital Banking account. Your bank statements will be delivered electronically once you have enrolled. Community Bank of Parkersburg will notify you by email when your periodic statement or a notice is available. If you currently receive images of your checks with your statement, they will be included in your EStatement. EStatements will be available for 18 months. Please review, print and or save the statement(s) for future reference. If for any reason you do not receive or cannot access your EStatement(s) you may request a paper statement. There may be a fee of \$5.00 for each paper statement you request.

In order to access, view and retain electronic communications that we make available to you, you must have: a valid email address, a device with Internet access, the most current version of an Internet Browser with 128-bit encryption such as Microsoft Edge, Google Chrome, Firefox or Safari, the most current version of software capable of viewing PDF documents, such as Adobe Reader® and a printer and/or sufficient storage on a computer or other storage media. You will be notified either electronically or by postal mail if any changes in hardware or software are required in order view or retain your electronic documents.

Although you are "opting in" to receive your statement(s)/notice(s) by electronic delivery, you may cancel this service at any time. You must notify us in writing by postal mail or by using the Message or Support links within Digital Banking.

You agree to notify Community Bank of Parkersburg of any change in your email address by postal mail, or by using the Settings or Profile links within Digital Banking. In order to protect your identity, we will not accept any change of email address via email outside the security of Digital Banking.

Main Office: 631 Juliana Street, Parkersburg, WV 26101 304-485-7991

Vienna Office: 2400 Grand Central Avenue, Vienna, WV 26105 304-295-4566

North Parkersburg Office: 3906 Emerson Avenue, Parkersburg, WV 26104 304-485-0602

South Parkersburg Office: 1620 Blizzard Drive, Parkersburg, WV 26101 304-422-7360

www.communitybankpkbg.com

Member FDIC